

Thomas M. Major, D.M.D., P.A.  
3515 Bush River Road  
Columbia, SC 29210  
(803) 798-0344

We are pleased you have chosen our practice to provide dental care for you and your family. We will strive to bring you the best in contemporary dentistry while providing a relaxed, nurturing, and clinically safe environment.

As dental professionals we want to ensure you the personal attention you deserve. In order to achieve this, we ask that you please arrive on time for each appointment. Our time is dedicated solely to you and you will seldom have to wait.

We do not overbook or overlap patients. Your appointment is reserved specifically for you based on treatment recommended. For this reason, it is very important that you don't miss an appointment. If you are unable to keep a scheduled appointment, we ask that you call us at least 48 hours in advance, so we may give your appointment to another patient in need.

The one thing we cannot accept in our office is missed or last minute cancelled appointments. Our individual dedicated scheduling is one of the things that makes this practice so unique and special for our patients, but it also makes missed appointments catastrophic. So please make sure that the time scheduled is a good time for you.

Missed appointments and last minute cancellations will result in a \$55.00 service charge per hour. Several consecutive failed appointments may also result in a terminated patient/doctor relationship.

We are aware of the many options available to you when seeking a dentist and we consider it a privilege that you have chosen us to care for your dental health. Thank you for your confidence. We look forward to serving you and your family and welcome referrals of your friends and family.

Patient Signature \_\_\_\_\_ Office Staff \_\_\_\_\_